

INSTRUCTIONS FOR USE AND STORAGE

Use your LES MILLS SMARTBAND like your normal CXWORX™ tube or any other resistance band.

Each SMARTBAND™ features two handles and the flat profile band.

Store SMARTBAND on an Equipment Storage Rack, or hanging as per other tubes. Avoid storing the SMARTBAND in extreme temperatures.

PERSONAL USE CUSTOMERS ONLY

As a consumer, you are entitled to the applicable legal rights stated in your national legislation concerning the commerce of consumer goods. This warranty does not restrict these rights.

SMARTBAND™ EQUIPMENT – WARRANTY INFORMATION

At Les Mills Merchandise Limited (Les Mills) we stand behind our materials and manufacturing and offer consumers who purchase SMARTBAND equipment for in home personal use a two year warranty on all SMARTBAND equipment for manufacturing faults caused by materials or labour that occur during the warranty period. Les Mills' local SMARTBAND distributor will, at its discretion, either repair or replace faulty SMARTBAND equipment in accordance with the conditions set out below.

Warranty Terms

This warranty is valid only in countries where Les Mills has an authorised SMARTBAND equipment distributor. It covers manufacturing faults occurring during the warranty period in SMARTBAND equipment purchased from Les Mills or a distributor authorised by Les Mills. The warranty applies only to the original purchaser and does not cover second hand equipment or re-sold equipment. The equipment must remain in the possession of the original buyer/owner and bear the original manufacturer's batch code located near the LES MILLS logo in the middle of the SMARTBAND. The warranty period commences from the date on which the original buyer purchases the equipment. Warranty repairs will not extend the warranty period.

Exclusions

This warranty covers only failures due to manufacturing faults that occur during normal use. This warranty does not extend to faults resulting from normal wear, misuse, abuse, damage incurred during loading or transportation, where the SMARTBAND equipment has been used other than as recommended by Les Mills or modified without the consent of Les Mills or improper storage. This warranty is invalid where the SMARTBAND equipment does not bear its original manufacturer's batch code or where it has been removed, altered or tampered with in any way.

Neither Les Mills nor its authorised local SMARTBAND distributor will be liable for any defects due to reasons beyond their control or for consequential damages or for breach of any implied warranty on the SMARTBAND.

Claim Process

In the event that you want to make a warranty claim, in the first instance complete and submit the Warranty Claim Form to us (available on our website www.lesmills.com/smartband), including the following details:

1. Batch code showing month/year (located near the LES MILLS logo in the middle of the band).
2. Date of delivery of the faulty SMARTBAND to the original purchaser.
3. Proof of purchase. Please retain your invoice in a safe place as proof of purchase as it is a precondition to any warranty action.
4. Information about the place and conditions of use of the SMARTBAND (home, gym etc.).
5. Precise description of the fault (including photographs of the faulty SMARTBAND).

Les Mills' local SMARTBAND distributor will liaise with us to assess the issue and determine if the warranty applies. We will then work with our local SMARTBAND distributor to repair or replace the product. If we ask you to return the faulty SMARTBAND equipment, we will cover the cost of doing so.

Enquiries

Enquiries regarding warranties should be made to Les Mills at smartband@lesmills.com or your local Les Mills-authorised SMARTBAND equipment distributor.